



Terms and conditions.

The Professional Trader Plus Card.

You will be issued with a plastic scheme membership card, which is not transferable to a third party, save for a member of your organization making a transaction on your behalf.

You may request up to 4 cards for use within your business.

The cards remain the property of Adrian Hall Ltd.

The card should be presented in store, at the commencement of every transaction.

Your account number will be the long number embossed across the front of the card.

If making an order over the telephone, by fax or email, please always quote this number to qualify for the best terms.

The Adrian Hall Professional Trade Plus card is not a credit card, and does not entitle the holder to any form of credit facilities.

The purpose of the card is to establish a trade cash account, whereby all purchases will be subject to a preset advantageous discount structure, for our bona fide trade customers.

All goods must be paid for prior to collection or delivery.

The primary card, (the first card issued) must be signed by an authorized signatory of the organization it is issued to, and match that on the registration form.

The barcode on the card will be scanned at the point of purchase in store, at the commencement of any transaction. This will link to your account, record your purchases, and apply the relevant discount.

Please note that whilst we will make every effort to effect delivery to a requested timescale, we are unable to accept responsibility for the late arrival of goods for any reason. You are requested to give as much notice as possible to us if you require delivery.

We will update or change discounts from time to time, and updated information will be advised to you by email.

Any special offers applicable to this scheme will also be advised, in advance, by email.

It is therefore essential that should your email address change, we are updated accordingly.

There will be no discounts available on Gift vouchers, foodstuffs, pet supplies, books & magazines, giftware and greetings cards or fuel.

Cement and cement based bagged products are also not subject to further reduction.

N.B. Whilst the discounts will generally apply, should a particular item be the subject of a general consumer promotion, and is already reduced by an amount in excess of the above stated discount, no further discount will be due, or given. (Example, 70 litre compost, usually £3.79, at a special offer price of £2.99, will not attract any further discount.)

Changes and alterations.

We reserve the right to alter or change our selling prices without notice, as market conditions dictate. Any change in the prevailing rate of VAT will also alter prices.

Goods will be sold at the prices applicable on the day of supply.

Notwithstanding the above, we will make every effort to keep you informed of any major price changes, particularly in respect of the Landscaping Basics range.

Limited period offers will be advised to you as far in advance as is practical.

Prices for firm orders will be held, subject to our receipt of a reasonable deposit.

Quotations may be obtained to determine the exact, nett prices of various items, should you wish. Quotations will be forwarded by email. Please telephone, or email to: info@adrianhall.co.uk Quotations will be valid for 30 days.

All other general terms and conditions of trading will apply.

We hope you enjoy the benefits of this scheme, and we will keep you updated with all new developments as they occur.

Should you need a 'special' quotation for any items, at any time, please just ask.

We will probably never be able to offer the lowest price on every product, but what we aim to offer is one stop shopping for local trade professionals, with good quality products at overall competitive rates, which in turn, will save precious time and fuel used in travel elsewhere.